



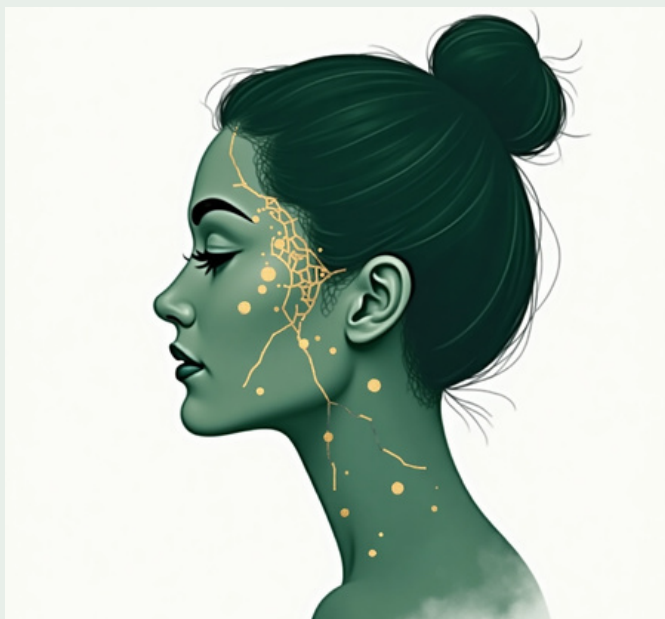
Celebrating Diversity, Transformative Learning

Service & Pricing Guide

Emerald Kintsugi

emeraldkintsugi.com

Welcome



Welcome to a space where diversity is celebrated as golden strength, and every unique mind is honoured for its brilliance.

At Emerald Kintsugi, we believe that differences aren't something to be fixed – they're treasures to be polished. Just like the ancient Japanese art of Kintsugi transforms broken pottery into something more beautiful with golden veins, we help individuals and their families discover the extraordinary strength within their unique thinking styles.

Contact Details: emeraldkintsugi.com
hello@emeraldkintsugi.com

Understanding This Service Guide

This NDIS-funded support services guide has been designed to support NDIS participants, support coordinators, and plan managers in understanding and accessing Emerald Kintsugi's capacity-building services.

Each section includes information about our service delivery that celebrates neurodiversity and builds genuine capacity.

We look forward to helping you with any questions about how our services can support your NDIS journey.



My Mission And Values

Our Mission

At Emerald Kintsugi, we empower individuals through personalised, strength-based support that honours diverse thinking styles.

We help families discover the extraordinary strength within unique minds, creating inclusive pathways where neurodivergent individuals flourish.



Our Values

01.

Neuroaffirming Practice

Celebrating neurodiversity as inherent strength, rejecting deficit-based approaches that seek to fix or change natural thinking styles.



02.

Lived Experience Expertise

Professional qualifications authentically combined with personal neurodivergent journey, providing genuine understanding and credible, empathetic support.

03.

Personalised Strength-Based Support

Individual capacity-building pathways that honour unique thinking styles, existing family knowledge, and collaborative research to expand skills naturally.



Our NDIS Services



PARTICIPANT PROFILES

- ✓ Neurodivergent individuals building life skills and independence
- ✓ Families developing practical support strategies
- ✓ Young people developing self-determination and communication skills
- ✓ Individuals navigating major life transitions

Here's a snapshot of the services I offer under Capacity Building Supports

01. Training for Carers/Parents 15_038_0117_1_3

Develop practical strategies to support your child's development through personalised coaching sessions. Build understanding of communication preferences and create consistent routines that honour diverse needs.

02. Skills Development & Training 09_009_0117_6_3

"Access strength-based mentoring that builds capacity in engagement, self-determination skills, and practical life capabilities.

03. Life Transition Planning 09_006_0106_6_3

Navigate life transitions confidently through structured planning sessions that prepare for change while honouring diverse processing styles.

Here's a snapshot of the services I offer under Core Funding

01. Assistance With Self-Care Activities 01_011_0107_1_1

Develop practical strategies for daily living routines that respect sensory needs and executive functioning differences. Build sustainable systems that increase independence and reduce family stress.



Comprehensive Capacity Building Supports

We provide NDIS-compliant supports for plan-managed and self-managed participants delivered by a qualified primary teacher with lived neurodivergent experience. Our neuroaffirming approach celebrates diverse thinking styles while building sustainable support systems for participants and their families.

What we offer

Our capacity building services include practical strategies for:

- Daily living routines that respect sensory needs and executive functioning differences
- Self-determination skills and confidence building
- Family communication and support strategies
- Life transition planning and preparation
- Independence skills development
- Sustainable systems that reduce family stress

Who we support

- ✓ Individuals building life skills and independence
- ✓ Families developing practical support
- ✓ Young people strengthening capabilities
- ✓ Individuals navigating major life transitions
- ✓ Parents/carers seeking confidence



Our Approach

Strength-based mentoring that builds capacity and creates pathways where unique minds flourish in various environments. All supports focus on building sustainable systems that increase independence while honouring diverse processing styles.

NDIS Line Items Available

Training for Carers/Parents 15_038_0117_1_3

Skills Development & Training 09_009_0117_6_3

Life Transition Planning 09_006_0106_6_3

Assistance with Self-Care Activities
01_011_0107_1_1



Referral Process



Why?

Our unique combination of lived neurodivergent experience and professional qualifications deliver capacity-building outcomes that align seamlessly with NDIS goals.

We provide transparent billing, documentation, and evidence-based progress reporting that supports successful plan reviews and demonstrates genuine participant growth.

HOW TO REFER TO EMERALD KINTSUGI

01.

Complete Referral Form

Use the referral button on the emeraldkintsugi.com/ndissupports to provide participant details and service requirements. Include relevant NDIS goals to help us tailor our approach.

02.

Submit Referral

Click submit on the online form or email completed hard copy form to hello@emeraldkintsugi.com.

We respond to all referrals within 3 business days

03.

Initial consultation

We'll contact you to discuss the referral and arrange an initial consultation to determine the best support approach for the participant.

04.

Service Agreement

A comprehensive service agreement will be provided before commencing any services, outlining goals, expectations, and NDIS compliance requirements.

05. Commence Supports

Services begin once agreements are signed and NDIS approvals are in place.



FAQ - NDIS

Common Questions from Support Coordinators & Plan Managers

01. Are you a registered NDIS provider?

While Emerald Kintsugi complies with all NDIS Quality and Safeguards Commission requirements and Australian legislation we are currently an unregistered provider available to plan-managed and self-managed NDIS participants.

02. Can agency-managed participants access your services?

As an unregistered provider, we can only provide services to plan-managed and self-managed participants. Agency-managed participants would need to check with their Local Area Coordinator about accessing unregistered providers.

03. Do you provide mainstream curriculum support?

No, NDIS does not fund mainstream curriculum support as this is covered by the education system. Services support participant goals related to capacity building and independence, focusing on building sustainable support systems for participants and families rather than mainstream curriculum support. For curriculum support visit www.emeraldkintsugi.com/directsupport

04. What's the difference between your services and tutoring?

Our NDIS services focus on building capacity, independence, and family strength rather than academic tutoring. We develop practical strategies for daily living, self-determination services, and life transitions.

05. What is Emerald Kintsugi's approach?

We use a neuroaffirming, strength-based approach that celebrates diverse thinking styles while building sustainable support systems for participants and families.



FAQ - Service Delivery

Common Questions from Support Coordinators & Plan Managers

01. Do you provide services virtually?

Yes, we offer both in-person services (Surf Coast/Geelong area) and virtual services Australia-wide to accommodate participant preferences and accessibility needs.

02. What are your operating hours?

Monday-Thursday, 9:30am-2:00pm. We respond to all enquiries within 3 business days.

03. How do I make a referral?

Complete our online referral form at [Emerald Kintsugi - NDIS Referral](#) or email hello@emeraldkintsugi.com. We'll respond within 3 business days to discuss the participant's needs.

04. Do you provide crisis support?

No, we do not provide crisis or emergency support. For urgent situations, please contact appropriate emergency services or mental health crisis lines.

05. What is Emerald Kintsugi's qualifications?

Our services are delivered by a qualified primary teacher with lived neurodivergent experience, ensuring both professional expertise and authentic understanding of neurodivergent needs.



Essential Information

<i>Contact Information</i>	Email: hello@emeraldkintsugi.com Website: www.emeraldkintsugi.com Response Time: 3 business days for all enquiries
<i>Operating Hours</i>	Monday-Thursday: 9:30am-2:00pm Friday: Administrative tasks only
<i>Service Areas</i>	In-person: Surf Coast, Geelong Virtual: Australia-wide
<i>Provider Qualifications</i>	Qualified Primary Teacher Lived neurodivergent experience NDIS Quality & Safeguards Commission compliant Neuroaffirming, strength-based approach
<i>NDIS Compliance</i>	All services comply with NDIS Quality and Safeguards Commission requirements and Australian legislation. Emerald Kintsugi operates as an unregistered provider, delivering services to plan-managed and self-managed NDIS participants.



Discover your golden unique brilliance

Looking for capacity-building support that
understands neurodivergent minds?

Fill out the referral inquiry form at
emeraldkintsugi.com

If you're still in the exploration phase or have more questions, no worries at all.

Send any questions you have to:



hello@emeraldkintsugi.com